ITEM 4(ii) – Guidance to Reset Password

## **Reset Password**

- 1. Go to <a href="https://www.utrade.com.my/public/login">https://www.utrade.com.my/public/login</a>
- 2. Go to Forgot Password / Unblock Account

Log in	
User ID	
Password	
By logging in, you accept the Terms of use and agree to be bound by t <u>Forgot Password / Unblock Account</u> Forgot User ID?	hem.
 ▲ Log in	

3. Key in your UTRADE User ID

Please complete the	following data associated with	h your UOB Kay Hian account.
Contact your authori	zed Dealer's Representative if	f your registered Mobile or Email have changed.
UTRADE User ID :		*
Email Address	•:	*
Malaysian NRIC No.	•:	* (Please enter numbers only without dash or spac
*Denotes compulsory f	ields	
nage requires CAPT(	HA Validation to proceed. Clic	ck <u>here</u> to check if your browser is supported.
puge requires ern re		
page requires on it	I'm not a robot	C.

4. Key in your Email Address or Malaysian Mobile Phone No.

Reset Password/Unblock Account				
Please complete the following data associat	Please complete the following data associated with your UOB Kay Hian account.			
Contact your authorized Dealer's Represent	ative if your registered Mobile or Email have changed.			
UTRADE User ID :	*			
Email Address	*			
Email Address Malaysian Mobile Phone No.	* (Please enter numbers only without dash or space)			
*Denotes compulsory fields				
his page requires CAPTCHA Validation to proce	ed. Click <u>here</u> to check if your browser is supported.			
I'm not a robot	reCAPTCHA Prinze-Tema			
Submit	Reset			

Malaysia Mobile Phone No – with country code 6 in front, eg. 60123334444

5. Key in your Malaysian NRIC No or Passport No or Business Registration No.

Reset Password/Unblock Account			
Please complete the following data associated with	your UOB Kay Hian account.		
Contact your authorized Dealer's Representative if	your registered Mobile or Email have changed.		
UTRADE User ID :	· ·		
Email Address 🗸 :	*		
Malaysian NRIC No. Malaysian NRIC No. Passport No. Business Registration No.	(Please enter numbers only without dash or space)		
is page requires CAPTCHA Validation to proceed. Click <u>here</u> to check if your browser is supported.			
l'm not a robot	reCAPTCHA Privago * Tema		
Submit	Reset		

*Malaysian NRIC No* – enter numbers only without dash or space.

6. Ensure to tick "I'm not a robot".

This page requires CAPT	CHA Validation to procee	d. Click <u>here</u> to check if your browser is support	ed.
	✓ I'm not a robot	reCAPTCHA Privacy - Terma	
	Submit	Reset	

7. Click on "Request for TAC Number".



Confirm Reset

The display message when using Email address

*Your password must be be *Your trading pin will auton	tween 8-15 characters. natically be changed to the new password.
UTRADE User ID :	
Mobile Phone No. :	601
Malaysian NRIC No. :	
TAC :	Request for TAC Number

The display message when using Malaysian Mobile Phone No

This message will be displayed. Click **OK**. 8.





The display message when using Malaysian Mobile Phone No

- 9. If you chose to reset password using your Email Address, check your email. Else, skip to Step 10.
  - a. Click on the **PDF hyperlink**.



b. Key in the password.

Password required	
This document is password protected. Please enter a password.	
	Submit

The password is the last 4 digit of your NRIC No./Password No./Business Registration *No.* + Year of Birth/Incorporation.

For example, **Business Registration No:** 199001003423 Year of Incorporation: 1992 Password: 34231992

c. Your TAC will be displayed.



10. If you choose to reset password using your Malaysian Mobile Phone No, check your SMS for the TAC.



11. Key in the TAC, and click Confirm.

Change Password		
*Your password must be between 8-15 characters. *Your trading pin will automatically be changed to the new password.		
UTRADE User ID :		
Mobile Phone No. :	601	
Malaysian NRIC No. :		
TAC :	•••••• Request for TAC Number	
	Confirm Reset	

12. Choose Change Password.

<form></form>				
<ul> <li>Change Password</li> <li>Unblock my UTRADE Account</li> </ul> Confirm Cancel 13. 14. Key-in New Password and Confirm Password. Then click OK. 14. Key-in New Password and Confirm Password. Then click OK. 15. Name Password 16. Name Password 17. Name Password 18. Name Password 19. Seaword never express 19. Password every 91 days		I want to		
<ul> <li>Unblock my UTRADE Account</li> <li>Confirm Cancel</li> <li>13.</li> <li>14. Key-in New Password and Confirm Password. Then click OK.</li> <li>Image Password</li> <li>Change Password</li> <li>Change Password</li> <li>Change Password</li> <li>Image Password</li></ul>		Change	ge Password	
Confirm       Cancel         13.       13.         14. Key-in New Password and Confirm Password. Then click OK.         Image Password         Image Password      <		🔿 Unblo	ock my UTRADE Account	
Confirm       Cancel         13.       14. Key-in New Password and Confirm Password. Then click OK.         Image Password       Image Password         Image Password				
Confirm       Cancel         31.       3.         34. Key-in New Password and Confirm Password. Then click OK.         Image Password         Image Password <t< th=""><th></th><th></th><th></th><th></th></t<>				
Confirm       Cancel         13.       14. Key-in New Password and Confirm Password. Then click OK.         Image: Change Password       Image: Change Password         "Your Trading Pin will automatically follow the new password.       "Password must meet ALL of the following requirements ONLY :         ID       Image: Confirm Password       Image: Share the share				
<ul> <li>13.</li> <li>14. Key-in New Password and Confirm Password. Then click OK.</li> <li>Change Password</li> <li>"Your Trading Pin will automatically follow the new password.</li> <li>"Your Trading Pin will automatically follow the new password.</li> <li>"Possword must meet ALL of the following requirements ONLY:</li> <li>New Password</li> <li>Confirm Password</li> <li>Password never expires</li> <li>(Note: If you do not tick this checkbox, you will be required to change password every 91 days)</li> </ul>		Confirm	n Cancel	
14. Key-in New Password and Confirm Password. Then click OK.	13.			
Change Password      "Your Trading Pin will automatically follow the new password.      ID      New Password     Confirm Password     Onfirm Password     Password never expires      (Note: If you do not tick this checkbox, you will be required to change     password every 91 days)      (Confirm Password every 91 days)	14.	Key-in <b>New Pas</b>	sword and Confirm Pa	ssword. Then click OK.
*Your Trading Pin will automatically follow the new password.         ID         New Password			Change Password	
ID New Password Confirm Password Password Password never expires (Note: If you do not tick this checkbox, you will be required to change password every 91 days)		*Your Trading Pin will a	automatically follow the new password.	
New Password       •••••••••       8-15 characters         Confirm Password       •••••••••       ••••••••••         Password never expires       ••••••••••       ••••••••••••••••••••••••••••••••••••		ID		*Password must meet ALL of the following requirements ONLY :
Confirm Password • At least one Alphabet (opperase) At least one Alphabet		New Password	•••••	8-15 characters     At least one Alphabet (Uppersone)
<ul> <li>Password never expires</li> <li>At least one Symbol</li> <li>(Note: If you do not tick this checkbox, you will be required to change password every 91 days)</li> </ul>		Confirm Password	•••••	At least one Alphabet (Oppercase)     At least one Alphabet (Lowercase)     At least one Number
(Note: If you do not tick this checkbox, you will be required to change password every 91 days)		Password never exp	ires	At least one Symbol
		(Note: If you do not tick thi password every 91 days)	s checkbox, you will be required to change	

15. Change Password successful. Click **OK** to proceed to the login page.



OK Reset