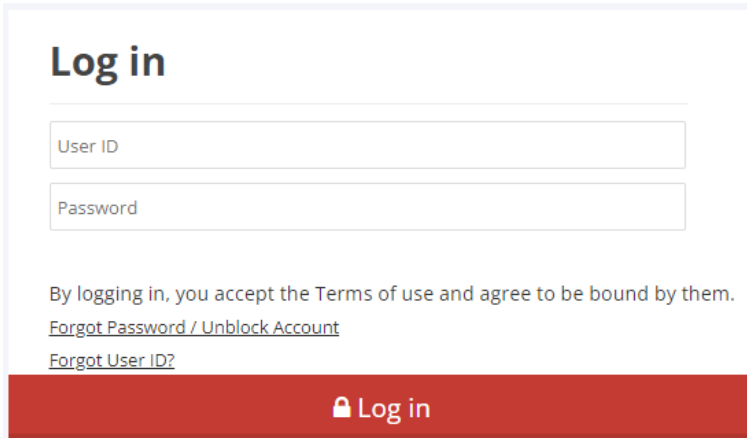


ITEM 4(ii) – Guidance to Reset Password

Reset Password

1. Go to <https://www.utrade.com.my/public/login>
2. Go to **Forgot Password / Unblock Account**




Log in

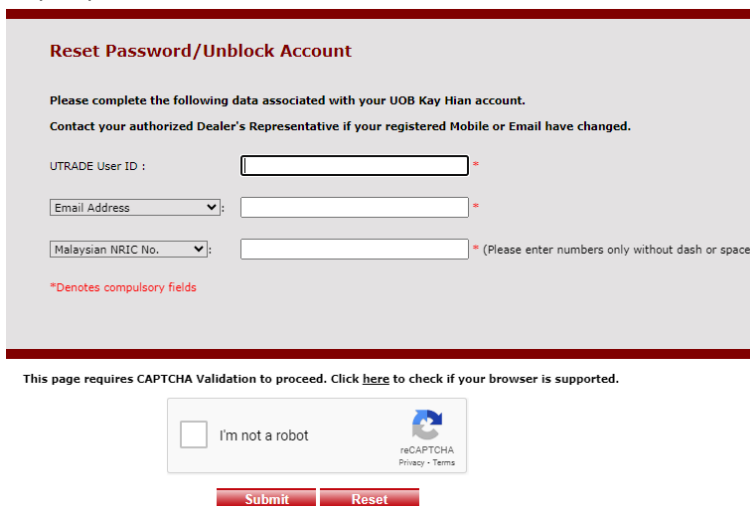
User ID

Password

By logging in, you accept the Terms of use and agree to be bound by them.
[Forgot Password / Unblock Account](#)
[Forgot User ID?](#)

 **Log in**

3. Key in your **UTRADE User ID**



Reset Password/Unblock Account

Please complete the following data associated with your UOB Kay Hian account.
Contact your authorized Dealer's Representative if your registered Mobile or Email have changed.


UTRADE User ID : *

Email Address *

Malaysian NRIC No. * (Please enter numbers only without dash or space)

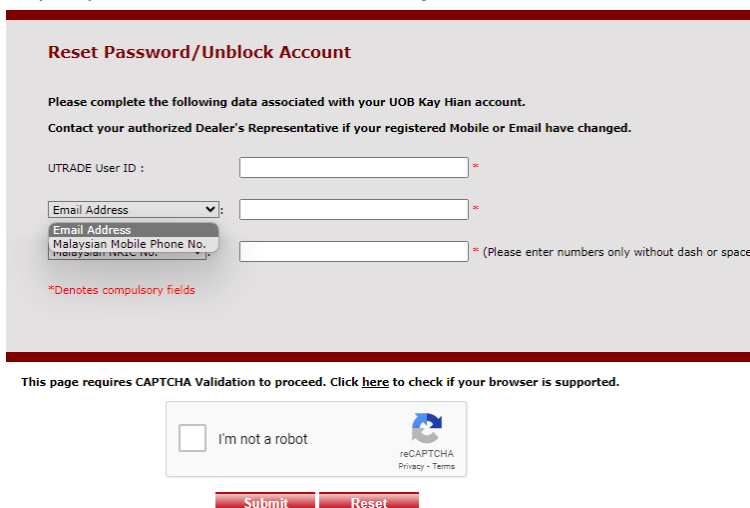
*Denotes compulsory fields

This page requires CAPTCHA Validation to proceed. Click [here](#) to check if your browser is supported.

I'm not a robot 
reCAPTCHA
Privacy - Terms

Submit **Reset**

4. Key in your **Email Address or Malaysian Mobile Phone No.**



Reset Password/Unblock Account

Please complete the following data associated with your UOB Kay Hian account.
Contact your authorized Dealer's Representative if your registered Mobile or Email have changed.


UTRADE User ID : *

Email Address *

* (Please enter numbers only without dash or space)

*Denotes compulsory fields

This page requires CAPTCHA Validation to proceed. Click [here](#) to check if your browser is supported.

I'm not a robot 
reCAPTCHA
Privacy - Terms

Submit **Reset**

Malaysia Mobile Phone No – with country code 6 in front, eg. 60123334444

5. Key in your **Malaysian NRIC No** or **Passport No** or **Business Registration No.**

Reset Password/Unblock Account

Please complete the following data associated with your UOB Kay Hian account.
Contact your authorized Dealer's Representative if your registered Mobile or Email have changed.

UTRADE User ID :

Email Address :

Malaysian NRIC No. : * (Please enter numbers only without dash or space)

Malaysian NRIC No.
Passport No.
Business Registration No.

This page requires CAPTCHA Validation to proceed. Click [here](#) to check if your browser is supported.

I'm not a robot

reCAPTCHA
Privacy - Terms

Submit Reset

Malaysian NRIC No – enter numbers only without dash or space.

6. Ensure to tick “I’m not a robot”.


This page requires CAPTCHA Validation to proceed. Click [here](#) to check if your browser is supported.

I'm not a robot

reCAPTCHA
Privacy - Terms

Submit Reset

7. Click on “Request for TAC Number”.

 **Change Password**

*Your password must be between 8-15 characters.
*Your trading pin will automatically be changed to the new password.

UTRADE User ID :

Email Address : @gmail.com

Malaysian NRIC No. :

TAC : [Request for TAC Number](#)

Confirm Reset

The display message when using Email address

 **Change Password**

*Your password must be between 8-15 characters.
*Your trading pin will automatically be changed to the new password.

UTRADE User ID :

Mobile Phone No. : 601

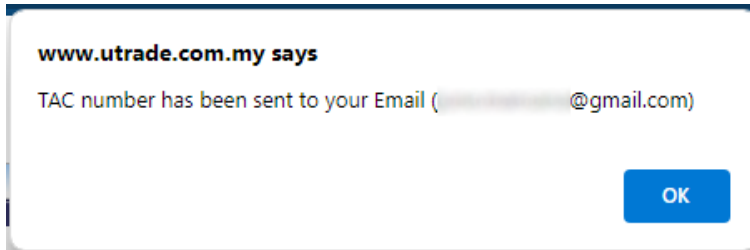
Malaysian NRIC No. :

TAC : [Request for TAC Number](#)

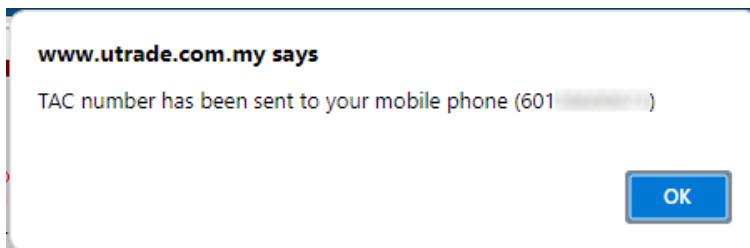
Confirm Reset

The display message when using Malaysian Mobile Phone No

8. This message will be displayed. Click **OK**.



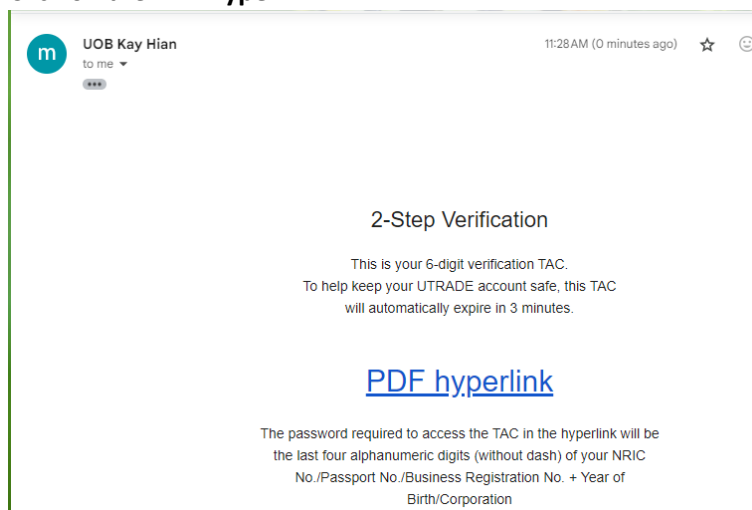
The display message when using Email address



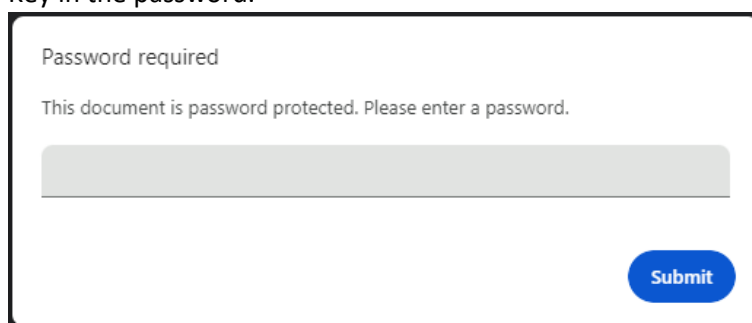
The display message when using Malaysian Mobile Phone No

9. If you chose to reset password using your Email Address, check your email. Else, skip to Step 10.

- a. Click on the **PDF hyperlink**.



- b. Key in the password.



The password is the last 4 digit of your NRIC No./Password No./Business Registration No. + Year of Birth/Incorporation.

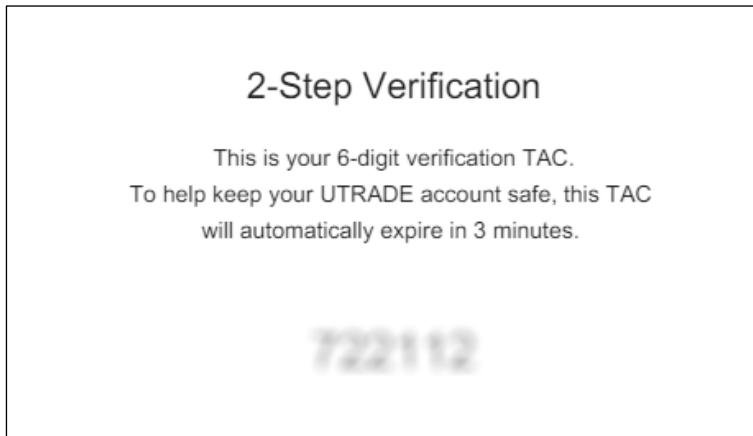
For example,

Business Registration No: 199001003423

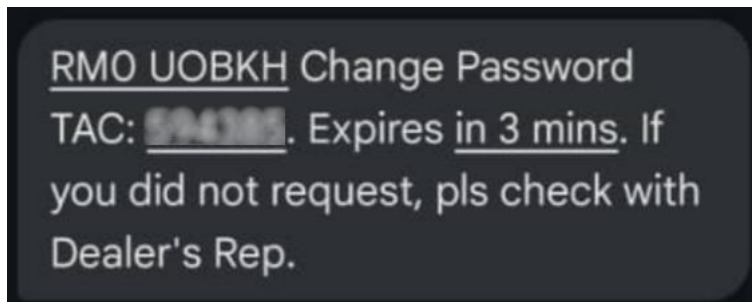
Year of Incorporation: 1992

Password: 34231992

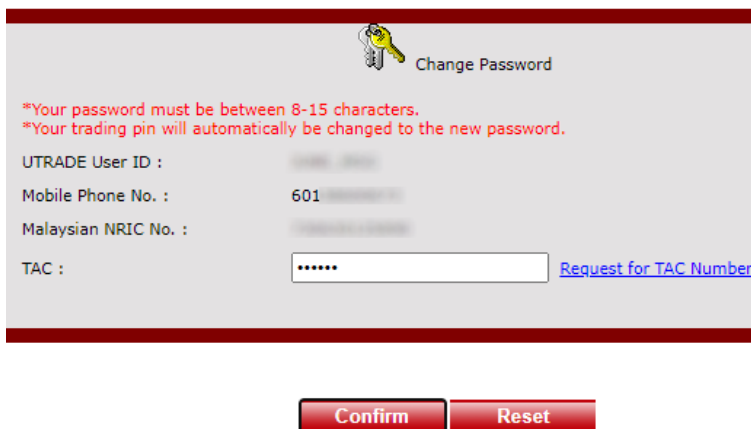
- c. Your **TAC** will be displayed.




10. If you choose to reset password using your Malaysian Mobile Phone No, check your SMS for the TAC.



11. Key in the **TAC**, and click **Confirm**.



 Change Password

**Your password must be between 8-15 characters.
Your trading pin will automatically be changed to the new password.

UTRADE User ID :

Mobile Phone No. : 601

Malaysian NRIC No. :

TAC : [Request for TAC Number](#)

12. Choose **Change Password**.

I want to


Change Password

Unblock my UTRADE Account

Confirm **Cancel**

13.

14. Key-in **New Password** and **Confirm Password**. Then click **OK**.

 Change Password

***Your Trading Pin will automatically follow the new password.**

ID

New Password

Confirm Password

Password never expires

(Note: If you do not tick this checkbox, you will be required to change password every 91 days)

***Password must meet ALL of the following requirements ONLY :**

- 8-15 characters
- At least one Alphabet (Uppercase)
- At least one Alphabet (Lowercase)
- At least one Number
- At least one Symbol

OK **Reset**

15. Change Password successful. Click **OK** to proceed to the login page.

Change Password

You have successfully chosen a new password.

OK